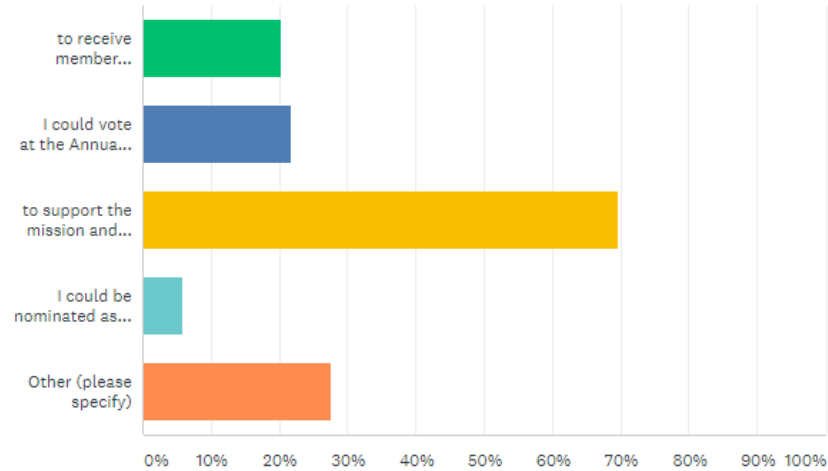


Why did you initially choose to be a member of the Clinic? (Check all that apply)

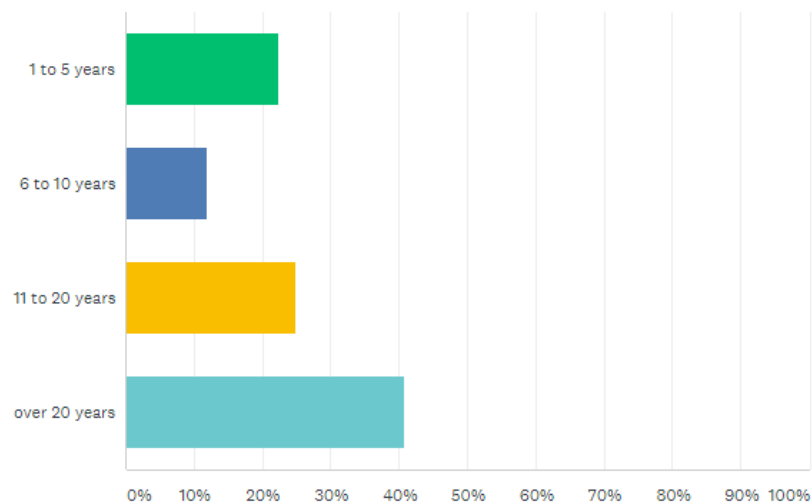
Answered: 152 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ to receive member discounts on clinic services for which there is a fee	20.39% 31
▼ I could vote at the Annual General Meeting	21.71% 33
▼ to support the mission and values of the co-operative	69.74% 106
▼ I could be nominated as director of the clinic	5.92% 9
▼ Other (please specify)	Responses 27.63% 42
Total Respondents: 152	

How long have you been a member of the clinic?

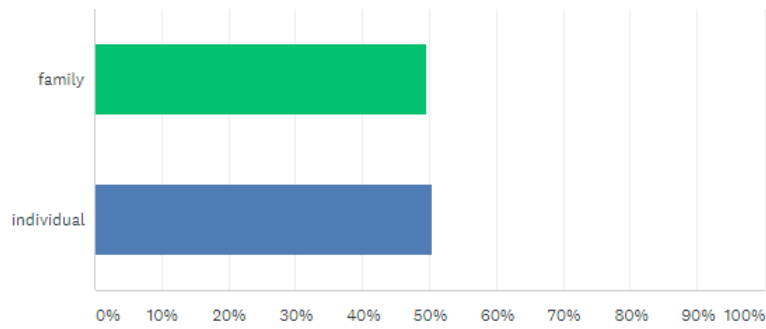
Answered: 152 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ 1 to 5 years	22.37% 34
▼ 6 to 10 years	11.84% 18
▼ 11 to 20 years	25.00% 38
▼ over 20 years	40.79% 62
Total Respondents: 152	

What type of membership do you have?

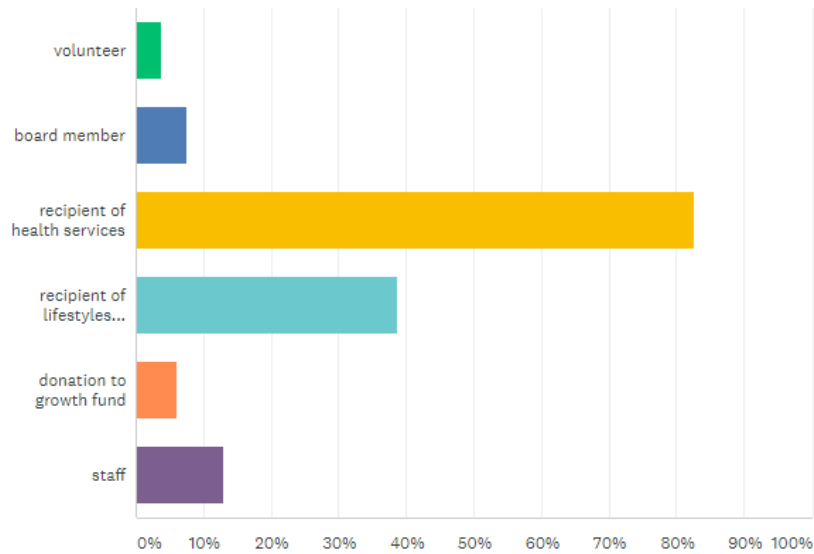
Answered: 151 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ family	49.67% 75
▼ individual	50.33% 76
Total Respondents: 151	

In what ways have you been involved with the Clinic Currently? (check all that apply)

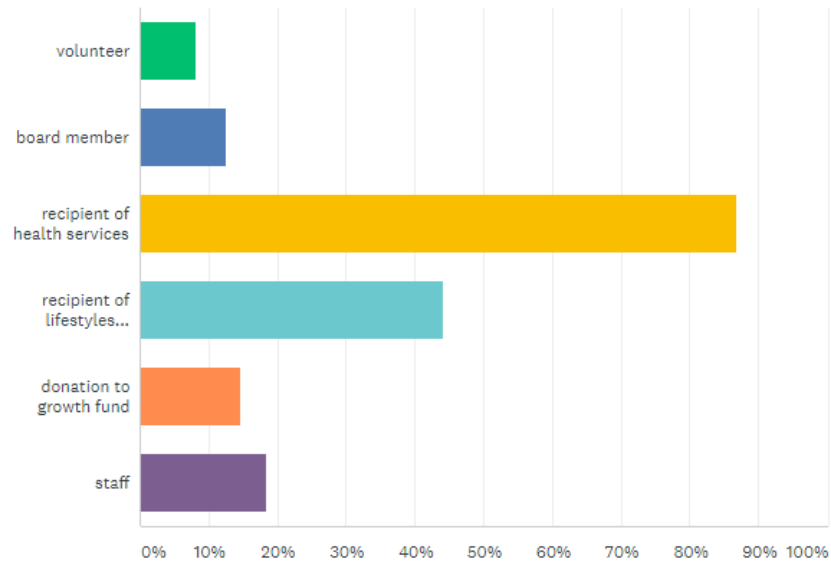
Answered: 132 Skipped: 20



ANSWER CHOICES	RESPONSES
▼ volunteer	3.79% 5

In what ways have you been involved with Clinic in the Past? (check all that apply)

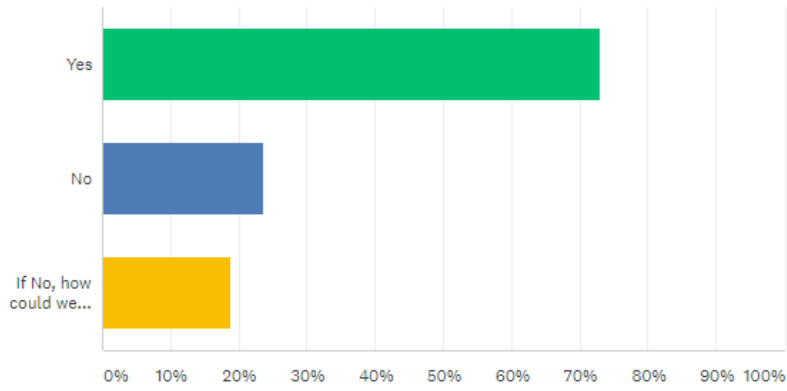
Answered: 136 Skipped: 16



ANSWER CHOICES	RESPONSES
▼ volunteer	8.09% 11
▼ board member	12.50% 17
▼ recipient of health services	86.76% 118
▼ recipient of lifestyles services	44.12% 60
▼ donation to growth fund	14.71% 20
▼ staff	18.38% 25
Total Respondents: 136	

Do you feel adequately informed about what is happening at the clinic?

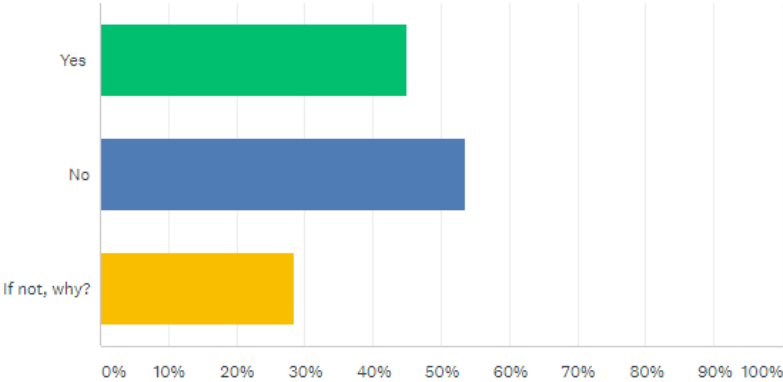
Answered: 148 Skipped: 4



ANSWER CHOICES	RESPONSES
▼ Yes	72.97% 108
▼ No	23.65% 35
▼ If No, how could we improve?	Responses 18.92% 28
Total Respondents: 148	

Have you attended Annual General Meetings: virtual and/or in person?

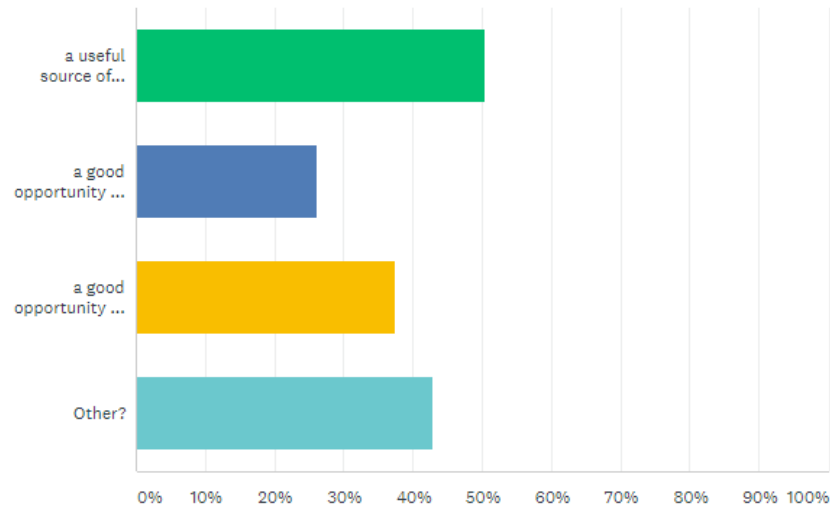
Answered: 151 Skipped: 1



ANSWER CHOICES	RESPONSES
▼ Yes	45.03% 68
▼ No	53.64% 81
▼ If not, why?	Responses 28.48% 43
Total Respondents: 151	

If you have attended the Annual General meetings, did you find them (check all that apply):

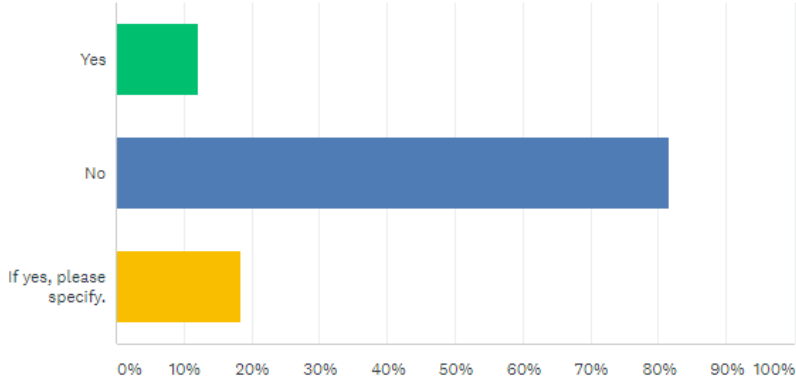
Answered: 107 Skipped: 45



ANSWER CHOICES	RESPONSES
▼ a useful source of information	50.47% 54
▼ a good opportunity to provide input to the Clinic	26.17% 28
▼ a good opportunity to meet with the Clinic's Board and Staff members	37.38% 40
▼ Other?	Responses 42.99% 46
Total Respondents: 107	

Do you have any suggestions about the Annual General meetings?

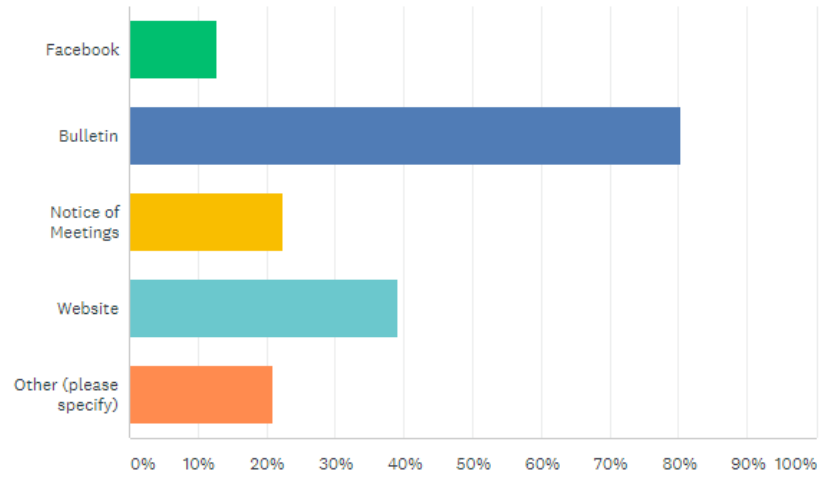
Answered: 141 Skipped: 11



ANSWER CHOICES	RESPONSES
Yes	12.06% 17
No	81.56% 115
If yes, please specify.	Responses 18.44% 26
Total Respondents: 141	

Where do you read/find information about the clinic? (check all that apply)

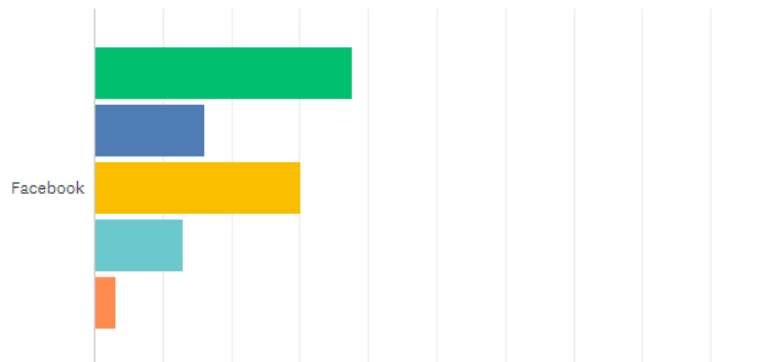
Answered: 148 Skipped: 4

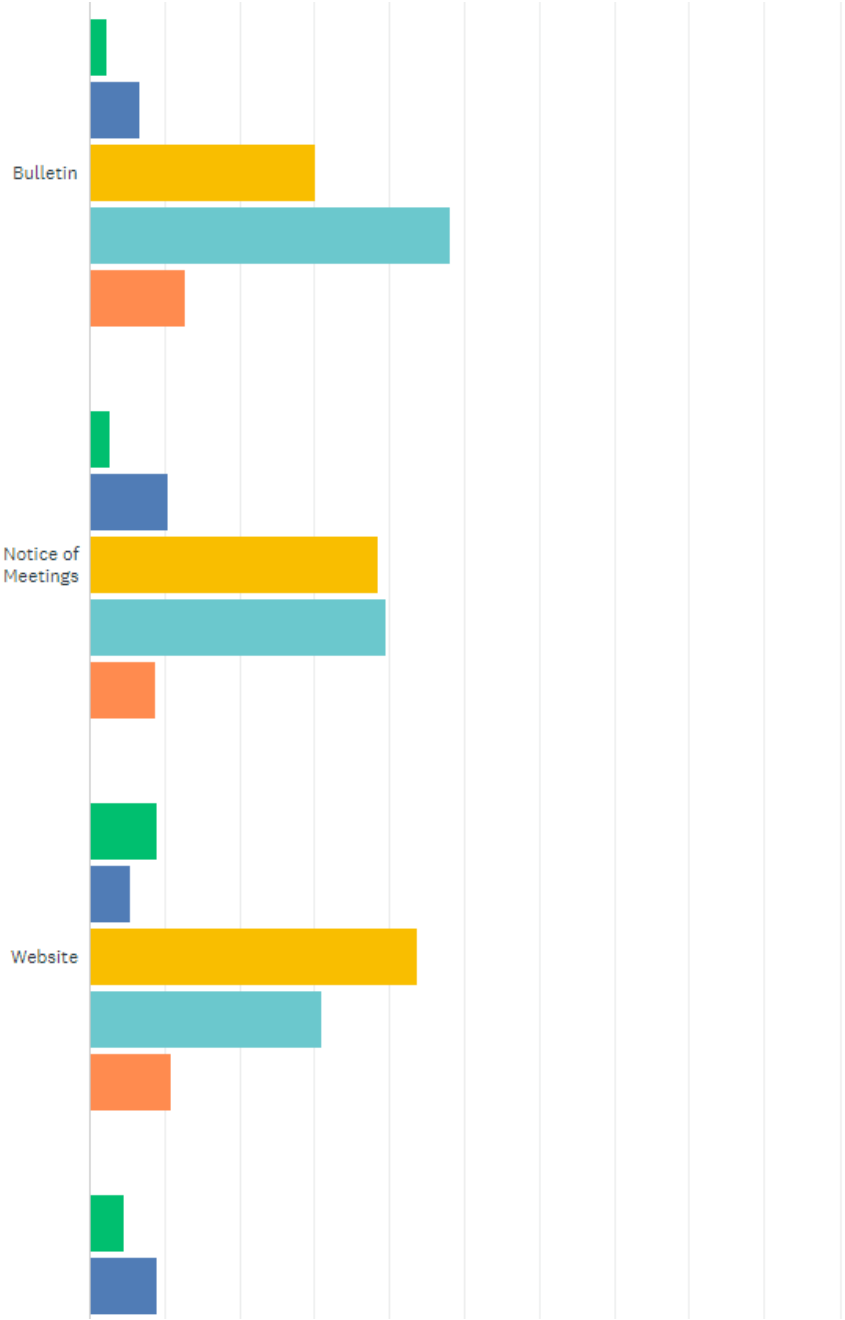


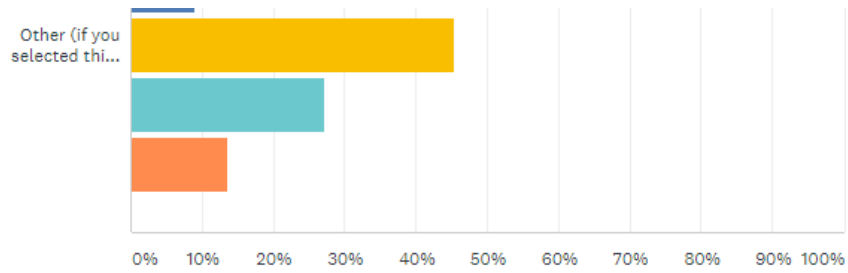
ANSWER CHOICES	RESPONSES
▼ Facebook	12.84% 19
▼ Bulletin	80.41% 119
▼ Notice of Meetings	22.30% 33
▼ Website	39.19% 58
▼ Other (please specify)	Responses 20.95% 31
Total Respondents: 148	

Please rate the relevance and how engaging these sources are:

Answered: 145 Skipped: 7





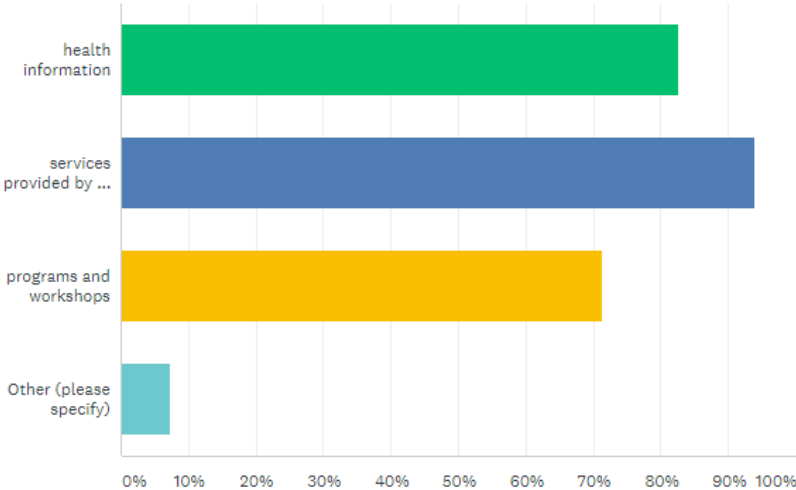


■ Not helpful at all
 ■ Not so helpful
 ■ Somewhat helpful
 ■ Very helpful
■ Extremely helpful

	NOT HELPFUL AT ALL	NOT SO HELPFUL	SOMEWHAT HELPFUL	VERY HELPFUL	EXTREMELY HELPFUL	TOTAL	WEIGHTED AVERAGE
Facebook	37.63% 35	16.13% 15	30.11% 28	12.90% 12	3.23% 3	93	2.28
Bulletin	2.26% 3	6.77% 9	30.08% 40	48.12% 64	12.78% 17	133	3.62
Notice of Meetings	2.63% 3	10.53% 12	38.60% 44	39.47% 45	8.77% 10	114	3.41
Website	9.09% 10	5.45% 6	43.64% 48	30.91% 34	10.91% 12	110	3.29
Other (if you selected this option in Question 10)	4.55% 1	9.09% 2	45.45% 10	27.27% 6	13.64% 3	22	3.36

What information do you look for / find useful and interesting? (check all that apply)

Answered: 150 Skipped: 2



ANSWER CHOICES	RESPONSES
health information	82.67% 124
services provided by the Clinic	94.00% 141
programs and workshops	71.33% 107
Other (please specify)	Responses 7.33% 11
Total Respondents: 150	